

**Iowa Department of Human Services  
CHILD CARE CENTER COMPLAINT**

<b>Name of Center:</b> Little Hands Child Care and Preschool		<b>Enrollment:</b> 50	<b>License ID:</b> 4130000018
<b>Street:</b> 713 22nd Street	<b>City:</b> Spirit Lake	<b>IA Zip Code:</b> 51360	<b>County:</b> Dickinson
<b>Mailing Address:</b> 713 22nd Street			
<b>Mailing City:</b> Spirit Lake		<b>IA Zip Code:</b> 51360	
<b>Director's Name:</b> Jennifer Will & Sarah Will		<b>Center Phone Number:</b> 712-336-1368	
<b>On-Site Supervisors:</b> na		<b>E-Mail Address:</b> jenwill@hotmail.com	

**Date of Complaint:** 10/2/2013

**Date of Visit:** 10/7/2013

☐ Scheduled      ☒ Unannounced      ☐ NA

☒ Non-Compliance with Regulations Found      ☐ Compliance with Regulations Found      ☐ NA

**RECOMMENDATION FOR LICENSE**

☒ **NO CHANGES to licensing status recommended**

☐ **PROVISIONAL license from**                      **to**

☐ **SUSPENSION of License**

☐ **REVOCATION of License**

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**Summary of Complaint:**

It is alleged that around 3pm there was one aide watching over 30 children.

**Licensing Rules Relevant to the Complaint:**

109.8(2)e Ratio maintained during outdoor activities at the center.

**Inspection Findings:**

Visited the center on 10-7-13 (3pm to 3:40pm). Talked with Sarah W, director and staff. Observed the playground being out of ratio from 3:10 to 3:20pm. There were two staff and 25 children ages 18 months to 5 years. Staff trickled out of the building until they were eventually in ratio on the playground at 3:20pm. Sarah W has a staff meeting tonight (10-7-13) and will discuss with staff the need to be on the playground and in ratio. They will have staff take the children to the playground in groups. They were having the children go to the playground as they were ready, with the staff still indoors with some of the other children. Staff will also take the children into the building for bathroom breaks also in groups. There was sufficient staff at the center for the number of children, they just did not have a good method of maintaining the ratio when the children transitioned to the playground.

**Special Notes and Action Required:**

**Consultant's Signature:**

A handwritten signature in black ink, appearing to read "John J. Welch". The signature is written in a cursive style with a large initial "J" and a distinct "W".

**Date:**

10/30/2013